RECEIVED CENTRAL FAX CENTER AUG 3 0 2004

Docket No.: 2455-4074US5

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

BHUSRI

Appln. Ser. No.:

09/976,309

: Group Art Unit:

2645

Continuation Filed:

October 15, 2001

: Examiner:

Patel

For:

SERVICE AND INFORMATION MANAGEMENT SYSTEM FOR A TELECOMMUNICATIONS NETWORK

SECOND PRELIMINARY AMENDMENT

Mail Stop Non-Fee Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Prior to examination on the merits, please amend the above-designated application, as follows:

For the Examiner's convenience, the amendment includes:

- 1. Amendments to the Claims at page 2;
- 2. Remarks at page 8; and
- Deposit Account Authorization at page 8.

RECEIVED CENTRAL FAX CENTER AUG 3 0 2004

<u>PATENT</u> Docket No. <u>24</u>55-4074US5

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s):

BHUSRI

Group Art Unit:

2645

Serial No.:

09/976,309

Examiner:

Patel

Filed:

October 15, 2001

For:

SERVICE AND INFORMATION MANAGEMENT SYSTEM FOR A

TELECOMMUNICATIONS NETWORK

Mail Stop Non-Fee Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

CERTIFICATE OF FACSIMILE TRANSMISSION

Sir:

I hereby certify that the attached <u>Second Preliminary Amendment</u> is being transmitted on the date shown below to the Examiner <u>Patel</u> of Group No. <u>2645</u> at the following facsimile number: (703) 872-9306.

Respectfully submitted, MORGAN & FINNEGAN, L.L.P.

Dated: August 30, 2004

By:

Joseph Chiemmos

Joseph C. Redmond, Jr. Registration No. 18,753 (202) 857-7887 Telephone (202) 857-7929 Facsimile

Correspondence Address:
MORGAN & FINNEGAN, L.L.P.
3 World Financial Center
New York, NY 10281-2101